

TECTURA SERVICES - HEALTH CHECK

Optimizing Performance with a Comprehensive System Assessment

WHY A HEALTH CHECK?

- ENSURE TECHNOLOGY AND STRATEGY ALIGNMENT
- MAXIMIZE SYSTEMS PERFORMANCE
- OPTIMIZE PRODUCTIVITY
- PROTECT YOUR IT INVESTMENT

ENSURING ONGOING BUSINESS PERFORMANCE BY KEEPING YOUR TECHNOLOGY ON TRACK

You recognize the importance of routine check-ups and maintenance for your car, your heating system, or your health - but what about your business' IT infrastructure and solution environment? As your strategy requirements evolve, so do your technology constraints and to maintain your competitive edge it is vital to have systems in place that will support continued growth. Tectura can help you assess whether your technology environment is on track with your process requirements to ensure your business is performing at the optimal level.

EXPERTISE YOU CAN DEPEND ON

There are various reasons when and why an organization may conduct a systems health check. Typically, it is a combination of several factors including:

- Change in business requirements based on evolving market demands
- Performance issues – whether perceived or documented
- Lost productivity resulting from time-consuming work-arounds
- Difficulty training new employees due to complicated systems and procedures

In many cases, businesses may not have the resources or expertise to run a comprehensive health check. But more importantly, organizations could miss critical factors that may be easily identified by someone who is not involved in the organization's day-to-day operations. Relying on expert knowledge can save time and resources. The Tectura Health Check will review your entire business and technology environment identifying potential or actual performance issues and providing clear direction of what system changes may be necessary to appropriately support your business.

A COMPREHENSIVE METHODOLOGY

The Tectura team will work closely with your team to review and evaluate every aspect of your organization's technology environment including infrastructure, user productivity, training effectiveness, and integration with third-party systems. The assessment concentrates on two main sections (process review and technology review) that are then broken out into smaller focus areas.

Optimizing Performance with a Comprehensive Systems Assessment

The Health Check includes a comprehensive review of the following elements and underlying key questions:

- Business Strategy: Does the solution align with overall business goals?
- Business Processes: Do the solution processes map to business processes?
- User Skillsets: Are users adequately trained and do they maximize solution capabilities?
- Governance: Is the solution managed and supported based on the company's governance structure?
- IT Environment: Is the software up to date and do hardware infrastructure, operating system, and other IT components provide optimal service?
- Implementation & Configuration: Is system configuration compliant with best practices?
- Data Quality: Is data consistent and adequately structured to ensure data integrity?
- Security: Is the system secure and in line with company policy, industry standards, or government regulations?

Tectura Health Check			
Process Review		Technology Review	
Business Strategy	Business Process	Implementation & Configuration	IT Environment
Governance	User Skillset	Data Quality	Security

THE RESULT: CONFIDENCE THAT YOUR SYSTEMS PROVIDE OPTIMAL PERFORMANCE

Tectura combines extensive geographical reach and comprehensive skills, adding real value on a local and global level to maintain your critical business systems. We do not view your IT solutions as an isolated component of your operations, but rather as part of your overall business environment. By taking a holistic approach, our consultants can provide a truly comprehensive assessment. Our itemized review provides you with the flexibility to perform an entire health check or target those components that will have the greatest impact, in alignment with budgets and resource availability.

The result? Confidence that your business system is aligned with your organization's objectives and that the solution operates at the optimal performance level – all to help you run your business more effectively and achieve greater margins now and in the future.

ABOUT TECTURA

Tectura is a worldwide provider of business consulting services providing sustainable value through consulting, software and IT implementation. We offer a full spectrum of services ensuring our clients have the best opportunity to address their requirements and achieve optimum business performance.

Why Tectura? We have the best people delivering proven, value-add service offerings on a global scale. Contact us today for more information on how Tectura can help you maximize your IT investment and optimize performance through our health check and other service offerings.

FOR MORE INFORMATION

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